

JOB DESCRIPTION



Company: 2e Systems d.o.o

Web: <https://www.2e-systems.com/>

Job title: Quality and Business Analyst

Type of Employment: Student job (Internship) / Full-time Employment

IT Quality and Business Analyst (m/f)

Are you interested in software creation processes? Passionate about analyzing different digital systems, their rules, and communication? Creative about uncovering and investigating issues and dedicated to solving problems? We are inviting you to join our dynamic software development team in Zagreb as a Quality and Business Analyst and directly contribute to the quality of our products and services. During your student job, with the chance of full-time employment, you will get a competitive salary, extensive training, and support to help ensure you reach your full potential.

Job description

2e Systems is a leading software development company specializing in airline travel technology products and innovative solutions for the healthcare industry. We develop and operate critical systems for our clients worldwide, and our Quality Control/Assurance and Business Analysis (QBA) team is central to our success. Our QBA team is involved in all projects, from the conception phase; gathering, analyzing, and documenting software requirements for both clients and internal teams. Throughout the development phase to prepare test plans, automated test scripts, create simulators, and various test tools. Right up to the final phase; testing, analyzing, and reporting issues, aiming for the highest quality of our delivery to clients. Even after the software has been delivered, our QBA team supports clients before and during user acceptance tests by providing information, documentation, test plans, and reports. Our team assists our clients by analyzing and resolving any issues. Besides involvement in the development of client-facing projects and products, our QBA team works on improving internal processes, investigates and develops tools and methods for analyzing business processes, and software quality in general. It is crucial that you are a great team player and communicate professionally with colleagues and clients alike.

Main tasks of the position

The following list showcases some of the major tasks QBAs might tackle:

- (QBA) Communicate and collaborate with a multicultural team in English
- (BA) Gather, analyze and document software requirements
- (BA) Write, review, maintain User Stories and Specification Documents

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- (QC) Write, review, maintain Test Cases and Test Plans
- (QC) Execute Test Cases from Test Plans and analyze and document Test Results
- (QC) Design and create Automated Test Scripts
- (QC) Run the Test Automation scripts and analyze results
- (QBA) Learn how to use the existing as well as research and explore new tools, technologies, and techniques pertaining to Analysis, Documentation and Testing processes
- (QBA) Collaborate and communicate directly with our clients on the requirements, functionalities as well as the testing processes and results
- (QBA) Provide visibility to work in progress and manage issues

Position requirements

Some understanding of, and ideally experience with:

- Software testing
- Agile methodologies and writing user stories
- Python programming language
- Issue tracking software (Jira, Trello)
- Databases, SQL, API communication
- Breaking down complex business procedures to smaller manageable logical units

As well as:

- Enthusiasm, dedication, and a well-organized approach
- Inquisitive, curious and analytical mindset, with attention to detail
- The ability to operate both in a team and independently
- Great communication skills
- Excellent spoken and written English

Beneficial skills

- Understanding of airline business processes in general or in specific areas, such as Booking, Check-in, Crew and Passenger notifications, Loyalty programs, etc.
- Understanding of technologies used in 2e Systems such as Databases, Backend, and Frontend development, TCP/IP, OOP programming principles, Linux shell, web protocols and interfaces (SOAP, JSON, JMS, HTTP, XML, etc.) and other
- A qualification such as Bachelor's or Master's degree in computing or related discipline

What we offer

- Work in the interesting and dynamic airline industry
- Help us grow and build innovative solutions for the medical and health industry

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- We are strongly international and offer cooperation with colleagues and clients worldwide, including opportunities for international travel and transfer with 2e Systems globally
- You will work with engaged and highly competent colleagues, in independent teams with high levels of autonomy
- We have an informal and friendly environment with many exciting professional and technical challenges
- Fun office events and celebrations
- Free snacks, drinks, and coffee always available
- You will receive a competitive salary combined with good opportunities to develop professionally
- Further education and professional development are encouraged and supported
- Your work will have a direct and visible impact on our business and clients
- Combined Remote & Office work as needed

About 2e Systems

2e Systems is a highly versatile international software development company specializing in travel tech solutions for the aviation industry. For over two decades, we provide airlines with internet and mobile solutions like booking, shopping, payment, NDC technology, check-in, passenger notifications, and crew communication. 2e Systems develops and operates critical systems, from 5 global offices, for major international airline clients such as Lufthansa, Austrian Airlines, airBaltic, Croatia Airlines, and JetBlue. In addition to the aviation core businesses, the company provides leading products, concepts, and consultancy services to the medical and healthcare industry.

How to apply

If you would like to be part of our success, and are looking for a challenging job working with a team of experienced engineers, we welcome your application!

Please send your application to: jobs@2e-systems.com

And please pay attention to the following points:

- Your CV must be in English

Please note that our Privacy policy applies to all communication in the job application process. Your personal data is treated confidentially and solely for the application purpose.

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Address

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<https://www.2e-systems.com/>