

# JOB DESCRIPTION



Company: 2e Systems

Web: <https://www.2e-systems.com/>

Type of Employment: Full-time

## IT Quality and Business Analyst (m/f/d) – Frankfurt or Zagreb

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2e Systems is a leading software provider for the airline industry, and we are looking for IT Quality and Business Analysts to join our growing teams in our Frankfurt or Zagreb offices.

### Job Description

*You should have a good understanding of, and experience with (some or all):*

- Communicate and collaborate with a multicultural team in English
- Gather, analyze, and document software requirements
- Write, review, maintain functional specification documents or user stories
- Write, review, maintain test cases and test plan documents
- Execute test cases from test plans and analyze and document test results
- Develop and implement testing procedures, and processes
- Learn how to use test automation scripts and analyze results
- Learn how to use existing as well as research and explore new tools, technologies, and techniques pertaining to documentation and testing processes
- Collaborate and communicate directly with our clients on the requirements, functionalities as well as the testing processes and results
- Provide visibility to work in progress and manage issues

*We would be a perfect match if you have/are:*

- Three or more years of professional experience
- Proactiveness and willingness to learn
- The ability to adapt to changes in work pace
- The ability to operate both in a team and independently
- Consideration of problems from the technical and engineering perspective
- Excellent communication skills and ability to effectively communicate with clients and team members
- Excellent writing skills to express and convert ideas and information in a concise and clear documentation

- Great visual-spatial intelligence and ability to visualize, draw and communicate client's requirements
- Ability to elaborate strategies whilst testing current projects and visualize possible outcomes
- Ability to detect the error that occurred during the testing and pinpoint the part of the system where the error originated, by checking the logs, databases, and system back end
- At least basic coding knowledge and skills
- Excellent command of written and spoken English

#### *Beneficial skills:*

- Understanding of airline business processes in general or in specific areas
- Understanding of technologies used in 2e Systems such as databases, back end, and front end development, TCP/IP, OOP programming principles, Linux shell, web protocols and interfaces (SOAP, JSON, JMS, HTTP, XML, etc.) and other

#### **What we offer**

- **International cooperation** - We are an engaged international team with a flexible approach and offer cooperation with colleagues worldwide. Your work will have a direct and visible impact on our business and our clients globally.
- **Interesting and challenging projects** – We are an industry leader in the dynamic airline and innovative medical and health industry, working with modern and latest technology, frameworks, and tools using agile methodology. Our teams operate with a high level of autonomy through projects that are reaching millions worldwide.
- **Safe and healthy environment** - We are proud to say that our offices have a friendly and relaxed atmosphere. We encourage everyone to communicate openly, give feedback, and share insight and ideas.
- **Career development** - We offer extensive training and will help to ensure that you will reach your full potential. We support further education and encourage professional development to improve your knowledge and skills.
- **Pay & perks** - We offer permanent contracts with a competitive salary, paid vacation, and flexible working hours. We provide combined remote & onsite work in an attractive office location with healthy and guilty pleasure snacks, and a team taking care of the equipment you need.
- **Fun, fun, fun!** - Opportunities for international travel and possibilities to transfer within 2e Systems globally. Regular social events, like game & movie nights, fitness sessions, hiking days, etc., and team-building activities.

## About 2e Systems

2e Systems is a versatile software development company specializing in airline travel technology products and innovative services for the healthcare industry. 2e Systems was established in 2000 near Frankfurt, Germany and has grown to include offices in Croatia, the United Kingdom, Australia, and Romania. We provide airlines with internet and mobile solutions for flight bookings, check-in, passenger notifications, and crew communication management. Included in our list of major international clients are airlines such as Lufthansa, Austrian Airlines, airBaltic, Croatia Airlines, JetBlue, etc. Our team is a diverse collective of thinkers and doers, continually reimagining what's possible to help us all do what we love in new ways. Every new product we invent and improve, and every new service we create, is the result of people working together to make each other's ideas stronger.

## How to apply

If you would like to be part of our success and are looking for a challenging job working with a team of experienced service professionals, we welcome your application!

To submit your expression of interest, please send your CV and a brief cover letter in English to [jobs@2e-systems.com](mailto:jobs@2e-systems.com)

Please note that our Privacy policy applies to all communication in the job application process. Your personal data is treated confidentially and solely for the job application purpose.

Find out more: <https://www.2e-systems.com/career>

## Address

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